

# 2 Day Taster Breaks

**This year's programme of Taster Breaks in the following pages includes popular favourites, as well as a number of interesting new tours.**

These two-day breaks are a great opportunity to try somewhere new for the first time or enjoy a refreshing change of scene. If you're new to PS Travel, or coach travel in general, then perhaps try a Taster Break to sample a taste of the professional and personal service we provide on all our tours!

## February

Saturday 6th	Chocolate Lovers
Saturday 6th	Swinging Sixties

## March

Saturday 20th	Thriplow
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## April

Saturday 10th	ITV London
Sunday 11th	Shropshire
Saturday 17th	Downton Abbey

## May

Sunday 9th	Meet Mr Selfridge
Sunday 23rd	Llangollen

## June

Friday 4th	Settle- Carlisle
Friday 11th	Motor mania

## July

Saturday 3rd	SVR 1940's
Friday 23rd	call the Midwife

## August

Sunday 15th	Mr Selfridge
Saturday 21st	Chocolate lovers
Saturday 21st	London Swinging sixties

## September

Saturday 4th	Kew Gardens
Sunday 12th	Heart of England

## October

Friday 22nd	Autumn Colours
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## November

Saturday 20th	Classical Spectacular
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## December

Sunday 5th	Chatsworth
Saturday 11th	Xmas @ Windsor Castle

## Calling all you Chocolate Lovers

**Saturday 6th February**

A brand new tour as we head to London and experience our Bean to Bar experience at the famous Hotel Chocolat. Our experience is hosted by a resident chocolatier in the cocoa vaults at the Hotel Chocolat's school of chocolate.

We have the opportunity to make your own chocolate using the specialist beans from their own plantation in Saint Lucia. Over a couple of glasses of prosecco we learn how chocolate is made, tour the on site chocolate making process, enjoy a tempering demonstration and each of you will take home your creations in a gorgeous goody bag.

You also have plenty of free time to explore the sights and sounds of the capital at your own pace.

We will be staying overnight with bed and breakfast at the Novotel London West Hammersmith.

**SATURDAY** - We travel to London where we head to Hotel Chocolat and our experience in the cocoa vaults at the home of Hotel Chocolat's school of Chocolate. We then continue to our hotel.

**SUNDAY** - After breakfast you have the day free to explore the capital at your leisure before our journey home.

**£239 per person**

£50 single room supplement

## Thriplow Daffodils

**Saturday 20th March**

Join us on our tour to Thriplow where each year the village celebrates 'Daffodil Weekend'. Since the event began in 1969, thousands of visitors have been drawn from all over the UK to this much loved annual extravaganza.

You are free to explore the village and enjoy the festival which is a 'Celebration of Spring'. Step back in time walking the beautiful traffic-free lanes and footpaths with verges swathed in daffodils of differing varieties, visit residents open gardens, craft barns, marquees, stalls and demonstrations, and experience the warm and friendly atmosphere.

We will be staying overnight with dinner, bed and breakfast at the Novotel Stevenage Hotel.

**SATURDAY** - We travel to Ascott House & Gardens in Buckinghamshire an Old English manor house with black & white timbers and home of the Rothchild in 1873. Set in beautiful gardens which at this time of year are in full Spring bloom. We then continue to our overnight hotel.

**SUNDAY** - After breakfast we head to Thriplow where you have the full day to explore. Daffodil Weekend is a village community with around 450 residents working together. Virtually everyone in the village does something towards the event, be it baking cakes, helping serve teas, working in the car park or picking up the litter at the end of the day, to bring off one of the best loved charity events in Cambridgeshire. We then depart for the journey home.

**£190 per person**

£20 single room supplement / National Trust Reduction £10

## Swinging Sixties Experience

**Saturday 6th February**

A brand new tour as we head to London and have you dancing in the street as you revel in your very own rock and roll fantasy.

Twist and turn through the culture capital of London as you sightsee legendary locations of the 1960's music scene including The Troubadour and Royal Albert Hall leaving you feeling forever young. And to add to experience your our tour takes place aboard a 1952 Routemaster RF Bus. With a guided tour of The Albert Hall, Scenic cruise of King's Road, and listen to live music at The Troubadour.

You also have plenty of free time to explore the sights and sounds of the capital at your own pace.

We will be staying overnight with bed and breakfast at the Novotel London West Hammersmith.

**SATURDAY** - We travel to London where we join our 1952 Routemaster RF bus for our tour including a guided tour of the Royal Albert Hall, music at The Troubadour and sight seeing tour.

**SUNDAY** - After breakfast you have the day free to explore the capital at your leisure before our journey home.

**£239 per person**

£50 single room supplement

## Screenings in the South East ITV Daytime Studio Tour

**Saturday 10th April**

A brand new tour as we visit two of the main filming locations around the London area.

The highlight is a visit to the ITV Daytime Studio Tour.

We have a behind the scenes tour around the iconic studio sets at London Television Centre guaranteeing a true insider and unforgettable television experience. Highlights include, Good Morning Britain, Lorraine, This Morning and Loose Women.

We also visit Dorney Court a favourite filming location for many TV and big screen locations. The Grade 1 listed Tudor house is one of England's most outstanding Manor House acknowledge for its architectural and historical importance.

We will be staying overnight with dinner, bed and breakfast at the Holiday Inn London Heathrow Hotel.

**SATURDAY** - We travel to the ITV Daytime Studios for our included guided tour before we continue to our hotel.

**SUNDAY** - After breakfast we depart the hotel and travel to Dorney Court for our guided tour of the house and adjacent Church and we have included refreshments. We then start our journey home.

**£219 per person**

£20 single room supplement

## Beautiful Shropshire

Sunday 11th April

**Nestled in the beautiful Shropshire countryside we pay a visit to Hodnet Hall Gardens. These historic gardens were noted in Christopher Saxon's map in the late 16th Century.**

For the last 50 years the present owners have welcomed guests to enjoy their gardens and parkland. Spread over 60 acres wander through the ornamental gardens, perfect lawns and a chain of ornamental ponds.

We also cruise along the River Severn from Shrewsbury onboard our Sabrina boat. Meandering past the sights of Shrewsbury including the Welsh Bridge, Theatre Severn, Shrewsbury Castle and the Quantum Leap.

We will be staying overnight with dinner, bed and breakfast at the Bucktree Hall Hotel Wellington with dinner, bed and breakfast at the Mercure Letchworth Hall Hotel.

**SUNDAY** - We travel to Ludlow where we have a short stop before continuing to Shrewsbury to join our River Severn cruise with refreshments provided on board. We then continue to our overnight hotel.

**MONDAY** - After breakfast we depart to Hodnet Hall Gardens. You have a free flow visit here so that you can wander around the gardens at your own pace. We then head to Market Drayton for a late lunch stop. After we then re-board the coach for our journey home.

**£189 per person**

£20 single room supplement

## Downton Abbey & Lacock

Saturday 17th April

**Step into another world as we explore two well-known film locations used in popular TV period dramas.**

Become Lord or Lady Grantham for the day as we uncover Highclere Castle in Berkshire, the filming location for the ITV series 'Downton Abbey', with stunning State Rooms and opulent bedrooms. There is also a fascinating Egyptology exhibition, recording the explorations of the 5th Earl of Carnarvon who, along with Howard Carter, uncovered the tomb of Tutankhamun. The extensive 1,000 acre parkland here boasts lovely woodland walks, plus walled and secret gardens.

Fall in love with the National Trust's unspoilt Lacock too. This lovely Wiltshire village is famous for its pretty streets and lime-washed, half-timbered and stone houses, widely used in period dramas including Cranford, Moll Flanders and Pide and Prejudice. We have also included entrance into Lacock Abbey, a quirky country house set in woodland grounds with medieval rooms and a cloister court, plus the Fox Talbot Museum, which celebrates William Henry Fox Talbot, famous for his contributions to the invention of photography.

We will be staying overnight with dinner, bed and breakfast at the 4\* Mercure Newbury Elcot Park Hotel.

**SATURDAY** - We travel to Lacock Abbey where you will have free time to explore at leisure. Entrance is also included to the Abbey and Fox Talbot Museum. We then continue to our hotel in near Newbury.

**SUNDAY** - This morning our coach takes you to Highclere Castle in Berkshire - entrance to the house, gardens and Egyptian exhibition is included.

**£219 per person**

£25 single room supplement / National Trust Reduction £10



## Meet Mr Selfridge

Sunday 9th May

**A brand new tour where we head to Highcliffe Castle and gardens and enjoy an afternoon tea with Mr Selfridge.**

Highcliffe Castle is perched high on a cliff overlooking some of the South's finest beaches. Arguably one of the most important surviving houses of the romantic and picturesque style of architect.

The highlight of the visit is an afternoon tea with Mr Selfridge and one of his butlers. Learn how he made his money in opening his now famous store in London before arriving at Highcliffe.

We also visit Beaulieu an attraction with so many interesting points from a Palace House & Gardens, National Motor Museum, Beaulieu Abbey & World of Top Gear.

We will be staying overnight with dinner, bed and breakfast at the Mercure Southampton Centre Dolphin Hotel.

**SUNDAY** - We depart for our visit to Beaulieu. We have booked a free flow visit for you to explore the attractions at your leisure including the Palace & Gardens, Abbey, Motor Museum and World of Top Gear. We then continue to our hotel in Southampton.

**MONDAY** - We travel to Highcliffe Castle this morning where you have a free flow visit to explore the house and gardens at your leisure. We then have this afternoon our afternoon tea with Mr Selfridge & his butler who are both Royal Shakespeare actors and trained by local historians. We then continue our journey home.

**£219 per person**

£25 single room supplement

## Beautiful Llangollen

Sunday 23rd May

Nestled in the beautiful Dee Valley of North Wales, under the watchful gaze of the Dinas Bran Castle, lies ancient Llangollen. Set on the River Dee and surrounded by hills, this idyllic town is steeped in medieval history.

Experience some of the most splendid scenery this part of the world has to offer as we board the historic Llangollen Railway for a delightful train journey alongside the River Dee.

You will also be treated to a canal boat cruise on the Llangollen Canal, with a ploughman's lunch included on board. Sit back, relax and savour spectacular views as you enjoy two hours of cruising along the Dee Valley, gliding gently through the Vale of Llangollen and across the Pontcysyllte Aqueduct - the largest of its kind and known as 'The Stream in the Sky', this masterpiece of engineering is supported by 18 stone piers and towers 126 feet above the river.

We will be staying overnight with dinner, bed and breakfast at the Buckatree Hall Hotel Wellington.

**SUNDAY** - We travel to the village and station of Carrog where we have free time to enjoy the village and the station tea room before boarding the Llangollen Railway for our trip to Llangollen Station. We then continue to our overnight hotel.

**MONDAY** - After breakfast there will be free time to explore Llangollen at your leisure. We then embark on a 2 hour canal boat cruise, enjoying a ploughman's lunch on board and an informative commentary throughout. We then re-board the coach for our journey home.

**£229 per person**

£20 single room supplement

## Motor Mania

Friday 11th June

Something a little different as we visit two of the UK's iconic Motor attractions.

We visit Land Rover / Jaguar as we go behind the scenes of their newest state-of-the-art production facility. We have a guided tour witnessing what it takes to bring to life Jaguar F-PACE and Range Rover Velar. We start from aluminium body panels, meet the robotic arm and eventually view the finished recognisable product we all know.

We also visit Silverstone the Home of British Motor Racing. The visit takes us on a thrilling journey to celebrate the past, present and future.

We will be staying overnight with dinner, bed and breakfast at the Mercure Daventry Court Hotel & Spa.

**FRIDAY** - We travel to Solihull and our visit to Land Rover / Jaguar experience before we continue to our hotel.

**SATURDAY** - After breakfast we depart the hotel and travel to Silverstone for our hands on experience. We then continue our journey home.

**£245 per person**

£20 single room supplement

## Settle-Carlisle Railway & Liverpool Mersey Cruise

Friday 4th June

The highlight of the tour is a fantastic train journey on board the historic Settle-Carlisle Railway, a line renowned as one of the most scenic in England. Savour wonderful views as the gentle journey takes you through the lush rolling hills of the Eden Valley and the glorious Yorkshire Dales National Park, an area of outstanding natural beauty.

See the best of the legendary city of Liverpool, as we enjoy a Merseyside River Explorer Cruise before having free time to enjoy many of the iconic UNESCO world heritage waterfront sights or walk in the footsteps of the legendary Beatles.

We will be staying overnight with dinner, bed and breakfast at the Hallmark Hotel in the cathedral city of Carlisle.

**FRIDAY** - We travel to Liverpool and join our Merseyside River Explorer trip before free time in this vibrant city. We then continue to our hotel in Carlisle.

**SATURDAY** - After breakfast we board the train at Carlisle station for a ride on the Settle-Carlisle Railway. The scenic journey takes you through the Eden Valley and through the longest tunnel on the line at Blea Moor, and over the 24 arches of the Ribbleshead Viaduct to arrive in Skipton North Yorkshire. You will have some free time before we meet our coach for the journey home.

**£209 per person**

£22 single room supplement

## Severn Valley Railway 1940s Weekend

Saturday 3rd July

On this particular weekend of the year we turn the clock's back to the 1940s with this light hearted journey back to wartime Britain. This is one of Severn Valley railways most popular events which include costumed re-enactors at the stations and on the trains, performers and entertainers to create the mood, replica 1940's house complete with family, displays of historic civilian and military vehicles, air raid shelter and a fly past by the "Battle of Britain Memorial Flight".

We will be staying overnight with dinner, bed and breakfast at the Hallmark Hotel Birmingham.

**SATURDAY** - We travel to the Severn Valley Railway 1940s event. You are free to travel the railway and visit the stations and events available throughout the day at your leisure before we continue to our overnight hotel.

**SUNDAY** - After an early breakfast we head back to the Severn Valley Railway 1940s event. You are free to travel the railway and visit the stations and events available throughout the day at your leisure. We then depart for the journey home.

**£235 per person**

£20 single room supplement

## Call The Midwife Tour

Friday 23rd July

A new tour visiting some of the delights of Kent.

The highlight being a guided tour of Chatham Docks focused on Call The Midwife. We step behind the scenes of the hit BBC series as we are guided through the areas history by our very own midwife and picture the Historic Dockyard transformed into the 1950's London Poplar Dock.

We also visit the historic town of Rochester. The centre of this town is the castle which was much loved by Charles Dickens. Other highlights include the city walls, Restoration House used in Dickens novel Great Expectations and Guildhall Museum.

We will be staying overnight with dinner, bed and breakfast at the Ashford International Hotel. The hotel has fine dining and the health club has superb facilities, whilst the spa provides a haven in which to relax and unwind

**FRIDAY** - We journey to our visit to Rochester where you have free time in this historic town before we continue to our hotel in Ashford.

**SATURDAY** - After breakfast we head to Historic Chatham Dockyard for your guided Call The Midwife Tour. You then have free time to explore the dockyard at your own pace before our journey home.

**£199 per person**

£25 single room supplement

## BBC Country file at Windsor Great Park

Thursday 19th August

Join us on a new tour for this year.

This huge and exciting event combines the tradition of the UK's best county fairs with the quality editorial and presentation of one of the BBC's flagship programmes BBC Country file and held within the spectacular grounds of Windsor Great Park.

Enjoy exciting live arena shows, talks, hands-on activities, Adam Henson's farm, animal displays, farming in action, Q&A with the Country file presenters, off-road experiences, shopping from more than 700 exhibitors including food, craft and luxury producers and even a great British pub garden.

Also we visit Hampton Court Palace home to some of England's most famous kings from flamboyant Henry VIII to George II. The Palace sits peacefully on the banks of the River Thames surrounded by idyllic parkland. Enjoy free time to explore the magnificent home and gardens.

We stay overnight with dinner, bed and breakfast at the Holiday Inn Shepperton.

**THURSDAY** - We travel to Hampton Court Palace where we have included a free flow visit of the Palace & Gardens before we continue to our overnight hotel.

**FRIDAY** - After breakfast we depart the hotel and travel to Windsor Great Park and BBC Country file. We have a full day here before we then depart for the journey home.

**£219 per person**

£25 single room supplement

## Meet Mr Selfridge

Sunday 15th August

A brand new tour where we head to Highcliffe Castle and gardens and enjoy an afternoon tea with Mr Selfridge.

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## Calling all you Chocolate Lovers

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£50 single room supplement

## Swinging Sixties Experience

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Twist and turn through the culture capital of London as you sightsee legendary locations of the 1960's music scene including The Troubadour and Royal Albert Hall leaving you feeling forever young. And to add to experience your tour takes place aboard a 1952 Routemaster RF Bus. With a guided tour of The Albert Hall, Scenic cruise of King's Road, and listen to live music at The Troubadour.

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**SATURDAY** - We travel to London where we join our 1952 Routemaster RF bus for our tour including a guided tour of the Royal Albert Hall, music at The Troubadour and sight seeing tour.

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**£249 per person**

£50 single room supplement

## The Heart of England Belvoir Castle & Barnsdale Gardens

Sunday 12th September

**Join us for this fantastic fun filled break to the Heart of England. Explore famous Barnsdale Gardens in Rutland, creation of the late Geoff Hamilton, Britain's best loved television gardener, and where he presented BBC's Gardeners' World. Discover the delightful eight-acre garden containing 37 individual gardens and take home a number of inspiring and practical ideas.**

We also enjoy a visit to Leicestershire's magical Belvoir Castle and Gardens. The ancient ancestral home of the Duke and Duchess of Rutland, it occupies a commanding position with breathtaking views across the Vale of Belvoir and boasts extensive grounds with a beautiful selection of individual gardens to explore.

We will be staying bed, breakfast and evening meal at the Olde Barne Hotel in Grantham.

**SUNDAY** - We depart for our visit to Belvoir Castle. Enjoy a free flow visit at your own pace before we continue to our overnight hotel in Grantham.

**MONDAY** - After breakfast we depart the hotel and make a short visit to the beautifully preserved riverside town of Stamford where you will have time to enjoy the charming cobbled streets and fine Georgian buildings. Our journey continues to Rutland, England's smallest county, for our visit to Barnsdale Gardens.

**£199 per person**

£20 single room supplement

## Timeless Charms Kew & Strawberry Hill House

Saturday 4th September

**Our tour starts with a visit to Kew Royal Botanic Gardens, on the south bank of the Thames River. Here you will find 300 acres of botanical delights including magnificent Victorian glasshouses, a remarkable collection of plants from around the world, art gallery, formal gardens and unique treetop walkway.**

We also visit Strawberry Hill House which is internationally famous as Britain's finest example of Georgian Gothic revival architecture.

Visit here is a truly theatrical experience. On arrival it's immediately apparent this is no ordinary stately home. The restoration has won major awards.

We will be staying overnight with dinner, bed and breakfast at the Holiday Inn London Heathrow Hotel.

**SATURDAY** - We travel to Kew Gardens where you have a full day to explore at your pleasure. We then continue to our hotel.

**SUNDAY** - After breakfast we depart the hotel and travel to Strawberry Hill House where we have a house tour then free time to explore the estate. We then start our journey home.

**£199 per person**

£20 single room supplement

## A splash of Autumn Colours

Friday 22nd October

**We enjoy a visit to the Coughton Court and Gardens. A family home full of treasures collected and restored over 600 years. This time at year the award winning gardens are transformed with Autumn colours and wildlife from the walled garden to the rolling parklands.**

The highlight of the tour is our visit to Batsford Arboretum.

Centre stage are the Maples and cherries from flame reds to salmon pinks and sunshine yellows and the liquidambar tree and it's multi coloured leaves.

We will be staying overnight with dinner, bed and breakfast at the 4\* Mercure Warwickshire Walton Hall Hotel and Spa.

**FRIDAY** - We travel to Batsford Arboretum where we have a free flow visit of the Arboretum to view the spectacular colours at your own pace before we continue to our hotel.

**SATURDAY** - After breakfast we depart the hotel and travel to Coughton Court where you have time to stroll through the gardens and visit the house at your leisure, before our journey home.

**£199 per person**

£25 single room supplement / National Trust Reduction £10

## London & Classical Spectacular at The Royal Albert Hall

**Saturday 20th November**

**A great trip to London which includes an evening at the Royal Albert Hall, one of the most famous entertainment venues in the world, to see the sensational 'Classical Spectacular', the UK's most popular classical music show!**

The Royal Philharmonic Orchestra return to play all the classics at this magnificent and unique event, which combines the best in classical music and state of the art technology, with multi-coloured laser displays, can-can dancers and dazzling special effects, bringing to life the scenes and moods evoked by each piece. A cast of over 200 musicians perform a superb programme, featuring some of the world's best loved classical music, including 'Rule Britannia', 'Zadok the Priest', the Grand March from 'Aida', 'Land of Hope and Glory', 'Ride of the Valkyries' and the famous '1812 Overture' with thundering cannons, muskets and indoor fireworks. Seats at The Royal Albert Hall are in the Grand Tier Boxes.

We will be staying overnight with bed and breakfast at the 4\* Copthorne Tara Hotel in Kensington.

**SATURDAY** - We travel to London, arriving early afternoon. You have free time to relax at the hotel or do some sightseeing. In the evening we depart by coach from the hotel and travel the short distance to the Royal Albert Hall, for the evening performance of the Classical Spectacular.

**SUNDAY** - After breakfast at the hotel the day is yours to explore London at your own pace, before we depart at 4pm for the journey home.

**£279 per person**  
£65 single room supplement

## Windsor Castle at Christmas time

**Saturday 11th December**

**At this time of year Windsor Castle has been transformed for Christmas, with glittering Christmas trees, twinkling lights and festive garlands and wreaths.**

The highlight of the Christmas display is the magnificent 20-foot-high Nordmann Fir tree in St George's Hall, taken from Windsor Great Park and entirely dressed in gold decorations.

Festive decorations will be spread throughout the State Apartments and Semi-State Apartments, the private rooms of George IV that are only open to visitors during the winter months. Also we visit the capital London where you will have plenty of free time for Christmas shopping from unique small boutique shops to large department stores decked in all of their Christmas glory. Or perhaps take time to visit many of London's many attractions. We will be staying overnight with dinner, bed and breakfast at the Double Tree by Hilton Woking

**SATURDAY** - We travel to London this morning allowing you plenty of free time to explore the Capital with it's many attractions and of course at this time of year it's seasonal trimmings and plenty of Christmas presents shopping. We then head to our hotel in Woking.

**SUNDAY** - We travel to Windsor Castle for our visit. You will have time to wander around the state rooms, St George's Chapel and grand halls decked beautifully for the festive season. We then meet our coach for the journey home.

**£199 per person**  
£25 single room supplement

## Chatsworth at Christmastime

**Sunday 5th December**

**Get into the festive mood with this popular break to visit grand Chatsworth House in the Peak District, home to the Dukes of Devonshire.**

Experience 'The Palace of the Peaks' at its most magical time as the house is dressed for the festive season with stunning displays, sparkling lights and glittering decorations - a truly unique and memorable festive experience.

As a special treat we have included a Christmas lunch in Chatsworth's converted 18th century stables, one of the oldest buildings on the estate.

We will be staying overnight with dinner, bed and breakfast at the Mercure Barnsley Tankersley Manor Hotel.

**SUNDAY** - We begin today with a short visit to Evesham Country Park in the picturesque Vale of Evesham, with time at leisure to explore the garden centre and browse for gifts in the courtyard shops. We then continue to Stratford-upon-Avon beside the River Severn, birthplace of William Shakespeare and renowned for its beautiful black and white buildings, where we enjoy a lunchtime visit before continuing to our hotel.

**MONDAY** - After breakfast we depart the hotel and travel into Derbyshire to reach Chatsworth House. You will have free time here to explore the beautifully decorated house, take a stroll around the gardens and browse the elegant gift shops for Christmas gifts. You are then treated to an included Christmas lunch before we depart for the journey home.

**£225 per person**  
£20 single room supplement



# How to Book with PS Travel...

## CONTACT OUR OFFICE

Call us on 01275 792223 to check availability and make your reservation. Our helpful staff will be happy to answer any of your questions. You can also email us at: [enquiry@ps-travel.co.uk](mailto:enquiry@ps-travel.co.uk)

## CHOOSE YOUR SEATS

Choose your seats on the coach - these are then your seats for the duration of the tour. Please refer to our coach seating plan on this page. If you wish to sit near the front of the coach it is advisable that you book early, as these seats are popular.

## COLLECTION POINTS

Joining our tours couldn't be easier - for your convenience we don't have set collection points, just tell our staff where you live and they will arrange an individual pick up to suit you. (This may be from your home, depending on where you live). Please refer to the map on page 3 for an indication of the areas in which we pick up. If you will be bringing any walking aids with you, such as walkers and walking frames, please notify us at the time of booking. Unfortunately we are not able to take mobility scooters or battery operated wheelchairs.

## SPECIAL REQUESTS

If you have any special requirements or requests, we must be informed at the time of booking - for example, any special dietary requirements, allergies and access problems (low floor/close to lift etc). We will then pass your requests on to the hotel, but cannot make guarantees on their behalf.

## INSURANCE

You should consider taking out insurance on all tours, but it is not compulsory for UK tours. It is however a condition of booking that you have insurance cover for holidays outside of the UK. Should you like to take out insurance with us, please see page P42 for policy details and prices of the cover that we offer. There is a wide range of providers to choose from and you do not have to take the insurance offered by PS Travel.

## DEPOSIT PAYMENTS

We require a deposit at the time of booking of £60 per person for UK Tours and £80 per person for European and Channel Island Tours. If you are taking out travel insurance with us, then your insurance premium is payable with your deposit. Once we have received your deposit you will be provided with written confirmation of your booking.

## BALANCE PAYMENTS

Your balance payment will be due 6 weeks prior to the tour's departure date. We do not send out reminders, but the due date will be stated on the confirmation you receive at the time of booking. If you are booking within 6 weeks of a tour's departure date, then full payment will be required.

## PAYMENT METHODS

We accept cheque and debit cards (we do not accept payments by credit cards or American Express). Please make cheques payable to PS Travel.

## TRAVEL TICKETS & COLLECTION TIMES

Your collection time, luggage labels and travel tickets will be sent to you by post approximately 5 days before your departure date.

## LUGGAGE

Luggage is restricted to one medium sized suitcase per person. On longer tours which include overnight hotels, we ask that you also take a smaller overnight bag, so that your main suitcase can then remain on the coach until we reach the main hotel. If you wish to take a walker / light weight foldable wheelchair with you please advise at time of booking as space is limited. No battery powered wheelchairs or mobility scooters will be accepted on our tours or feeder coaches.

# Booking Conditions & Insurance

**When making a booking you must pay a deposit of £60 per person for UK tours, £80 per person on tours to Europe, Eire & The Channel Islands. Receipt of the deposit by us signifies that you, on behalf of yourself and your party, have accepted our booking terms and conditions stated herein.**

If you are purchasing holiday insurance with us this must be paid in full along with the deposit.

The balance of the cost of the holiday must be paid at least 6 weeks prior to your departure date. If the balance is not paid in time, we reserve the right to cancel your holiday and retain the deposit.

All prices are correct at the time of printing this brochure. Should any unforeseen increase/circumstances arise we reserve the right to make any necessary surcharges.

PS Travel reserves the right to modify at any time the hotel, travel arrangements, vehicle type, excursions, seating or room allocations. PS Travel reserves the right to cancel any holiday tour as it is necessary for there to be a minimum number of passengers in order to operate a tour.

If this should occur we will return to you all the holiday monies you have paid to us, or offer you a suitable alternative. The company is not liable for any costs incurred as a result of any cancelled tours or changes to an event beyond our control.

All prices include VAT. Should there be an increase in VAT, it may be necessary to make a supplement charge. European tour prices are not guaranteed due to fluctuations in currency exchange rates. If tour prices change you will be given the maximum amount of time to decide if you wish to continue with your booking.

**CANCELLATIONS** - You may cancel your holiday at any time, providing that the cancellation is made by the lead name and is communicated to us in writing. As this incurs administration costs, we will retain the deposit, and in addition may apply cancellation charges up to the maximum shown below. If two people are sharing a room, and one wishes to cancel, we will amend the booking to a single room. If there are no singles available at the hotel, a supplement of up to 100% of the holiday cost may be charged.

**FINANCIAL SECURITY** - To ensure your peace of mind and in accordance with EC Package Holiday Regulations, all monies paid to us are held in a Trust Account with Barclays Bank until the commencement of your tour.

**PASSPORTS** - Any British Citizen travelling abroad with us needs to carry a 10 year passport and sufficient holiday insurance.

## Holiday Insurance Premiums for 2021

HOLIDAY DURATIONS	UNITED KINGDOM	EUROPE & CONTINENTAL
UP TO 3 DAYS	£28.00	£45.00
4-6 DAYS	£35.00	£45.00
7-10 DAYS	£37.00	£50.00

**Cruise supplement £20**

**NOTE:** The above premiums include Insurance Premium Tax at the current rate

**WHY SHOULD I READ THIS ?** - Because it is important. This Fair Trading Agreement, together with the important holiday information, forms the basis of a legally binding contract between you (the person making the booking and everyone else named on your booking form) and us (PS Travel). If you take a few moments to study them you will see that they set out in simple terms what responsibilities we each have under the contract. Reading it now may help to avoid problems later.

**HOW DO I MAKE A CONTRACT WITH YOU ?** - You can make a contract by making your booking over the phone. The contract between us commences when your booking is entered on our computer immediately after we receive the booking, and a booking reference number is produced. At that moment the contract between us begins. We will send you a confirmation usually within a few working days. Please check it carefully to ensure all the details are correct and inform us immediately of any errors (within 7 days of receiving your confirmation) especially your pick up details. We cannot be responsible for mistakes if we are not notified; any costs or implications involved in rectifying any errors are solely your responsibility. The contract appertains to all persons named on the booking form.

**DATA PROTECTION** - In order to process your booking and meet your requirements we need to use the information you provide such as name, address, any special needs/dietary requirements etc. We take full responsibility for ensuring that proper measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as hotels, transport companies etc. The information may also be supplied to security or credit checking companies, public authorities such as customs/immigration if required by them, or as required by law. Additionally, where your package is outside the European Economic Area (EEA), controls on data protection in your destination may not be as strong as the legal requirements in this country. We will not, however, pass information on to any person not responsible for part of your travel arrangements. If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we cannot provide your booking. In making this booking, you consent to this information being passed on to the relevant persons. Our data controller is our Director. You are entitled to a copy of your information held by us. If you would like to see this, please contact us. We retain your full contact details and other information in secure files and electronic storage facilities. We may use this information to contact you by mail, telephone or electronic means. If you do not wish to receive the further information about our products and services please write to the data controller.

**INSURANCE** - It is a condition of booking that all passengers have travel insurance on our non - UK holidays. However you should consider taking out travel insurance on all tours.

## Cancellations Charges

PERIOD BEFORE DEPARTURE WITHIN WHICH WRITTEN CANCELLATION IS RECEIVED	AMOUNT OF CANCELLATION CHARGE SHOWN AS % OF HOLIDAY PRICE
PRIOR TO 42 DAYS	DEPOSIT
28-42 DAYS	40%
14-27 DAYS	70%
7-13 DAYS	90%
1-6 DAYS	100%

**NOTE:** If the reason for cancellation is covered under the terms of an insurance policy, you may be able to reclaim these charges.

# TRAVEL INSURANCE - IMPORTANT INFORMATION

**PS Travel (Bristol) Limited** is an appointed representative of Arthur J. Gallagher Insurance Brokers Limited which is authorised and regulated by the Financial Conduct Authority. Registered Office: Spectrum Building, 7th Floor, 55 Blythswood Street, Glasgow, G2 7AT. Registered in Scotland Company Number: SC108909.

We only offer travel insurance from a single insurer.

**Our Travel Insurance is underwritten by Great Lakes Insurance SE.**

This travel insurance is suitable for those who wish to insure themselves when travelling against the specified financial loss of unforeseen circumstances and events relating to your trip. A list of the covers and corresponding limits can be found below. This summary provides only a brief guide to your Travel Insurance cover and exclusions. It does not contain the full terms and conditions of the policy, which can be found in the policy document. We have not provided you with any recommendation or advice about whether this product meets your specific insurance requirements. It is your responsibility to decide whether this policy suits your needs.

**Important Notice – Information We Need To Know About** - You must take reasonable care to provide complete and accurate answers to the questions we ask. You should be aware that if the information provided by you is not complete and accurate, your insurer may; cancel your policy and refuse to pay any claim, or not pay any claim in full, or revise the premium and/or change any excess, or revise the extent of cover or terms of this insurance.

We recommend that you keep a record (including copies of letters) of all the information you provide to us for your future reference. We also draw your attention to any conditions, limitations, exclusions and excesses within the policy wording.

**SIGNIFICANT EXCLUSION: If your medical condition cannot comply with the following terms then any claim related to that medical condition will not be covered:**

**For UK Travel (England, Scotland, Wales, Northern Ireland or Scilly Isles). You DO NOT need to declare your medical conditions; however, you must comply with the following;**

1. You are not aware of any reason why the trip could be cancelled or cut short.
2. You are not travelling: (a) against the advice of a medical practitioner (b) for the purpose of obtaining medical treatment (c) if you have been given a terminal prognosis.
3. You are not receiving or awaiting tests, treatment or investigations for any illness or injury as a hospital day case or inpatient. Any claim arising from this illness or injury will not be covered
4. If you are on medication at the time of travel your medical condition must be stable and well controlled.
5. You must notify Medical Screening immediately of any change in your medical circumstances between the policy issue date and time of departure.

**For EU Travel (including The Channel Islands); the traveller MUST inform Medical Screening via the health check phone line on 01403 288 423 if they or any person upon whose health the trip depends;**

1. Has any existing or on-going medical condition(s)
2. Is taking any prescribed medication
3. Has or has had any medical condition(s) still requiring periodic review
4. Is awaiting any tests, treatment, investigation, referral or the results of these
5. You must notify Medical Screening immediately of any change in your medical circumstances between the policy issue date and time of departure.

This information is correct at the time of printing, but may be subject to change. Please refer to your policy document to check your cover.

Travel Policy - For full details about your cover and all exclusion please refer to the policy document.

COVER	LIMIT	EXCESS PAYABLE
<b>Cancellation</b>	Up to £2,000	Excess: £60 Deposit only:£10
<b>Curtailment</b>	Up to £2,000	£60
<b>Emergency Medical &amp; Repatriation Expenses</b>	Up to £1,000,000	£60
<b>Missed Departure (not UK)</b>	Up to £200	£60
<b>Personal effects and Money</b>	Up to £1,000 Up to total of £200 for valuables Up to £200 for Lost Passport	£60
<b>Luggage Delay</b>	Up to £100	NIL
<b>Personal Liability</b>	Up to £1,000,000	NIL
<b>Personal Accident</b>	Up to £10,000	NIL
<b>Legal Costs &amp; Expenses</b>	Up to £25,000	NIL

TRAVEL INSURANCE PREMIUMS including Insurance Premium Tax at the current rate.

Duration	UK	Europe, Channel Islands & Eire
<b>Up to 3 days</b>	£28.00	£45.00
<b>4-6 days</b>	£35.00	£45.00
<b>7-10 days</b>	£37.00	£50.00

## CANCELLATION RIGHTS

If your cover doesn't meet your requirements, please let PS Travel know within 14 days of receiving your policy document and return all your documents for a refund of your premium. Any premium already paid will be refunded to You providing you have not travelled, no claim has been made or is intended to be made and no incident likely to give rise to a claim has occurred.

## CLAIMS

Full details of how to make a claim and how to appeal should your claim not be successful can be found in the policy document.

## COMPLAINTS

Should you have a complaint about the sale of your travel insurance policy, please contact The Travel Manager, Arthur J. Gallagher Insurance Brokers Limited, 6th Floor, Temple Circus House, Temple Way, Bristol, BS1 6HG. Should you remain unhappy with our final reply, you may have the right to refer your complaint to The Financial Ombudsman Service, Exchange Tower, London E14 9SR. Further details about our complaints procedure can be found in the attached 'About our Insurance Services' document.

## FINANCIAL SERVICES COMPENSATION SCHEME (FSCS)

You may be entitled to compensation from the Financial Services Compensation Scheme ("FSCS") should we be unable to meet our obligations and subject to eligibility. Details of the circumstances in which you can make a claim – and instructions on how to do so – can be found on the FSCS website: [www.fscs.org.uk](http://www.fscs.org.uk).